Clearvue Insulating Glass Co. 3764 Ridge Rd. Brooklyn, Ohio 44144

Phone: 216-651-1140 Fax: 216-651-3344 Email: <u>clearvueig@gmail.com</u>

March 23, 2020

To Our Valued Customers:

Effective March 23, 2020, Governor Mike Dewine announced an order for all nonessential businesses in Ohio to be closed.

As a distributor of flat glass, we have been deemed a critical supply chain provider and thus **will remain open during these difficult times.**

As this situation is fluid, we will be adjusting our normal way of doing business in addition to enforcing many of our standard terms and conditions. Effective immediately we will require payment be on C.O.D. basis and that all customers bring outstanding Accounts Receivable within 30 days.

If we do not answer the phone, please leave a message as many people will be working from home and we will process emails and faxes before opening our phone lines.

We may also have to adjust delivery times and pick up hours as we are working with modified staffing.

We appreciate your continued business and are committed to providing the highest quality products and service to our customers. All of us at Clearvue Insulating Glass are dedicated to the success and growth of the glass business and will work diligently to provide services as needed and allowed by law.

Sincerely,

David J. Normant