

Clearvue Insulating Glass **Insulated Glass Limited Warranty**

Coverage of Warranty:

According to the terms and conditions set below, Clearvue Insulating Glass (“Clearvue”) warrants that our dual seal (Primary seal of polyisobutylene, aka butyl, and secondary seal of two part polysulphide) insulated glass units (“Product”) will not develop material obstruction of vision resulting from dirt or moisture on the interior surfaces. The warranty period will last for ten (10) years from the date of scheduled product shipment for standard square or rectangular IG, and five (5) years for any shape (any IG with at least 1 non-straight side) IG.

Clearvue guarantees that the glass we fabricate into insulated units will be cut to be within a tolerance (+ or -) of half the glass thickness used for fabrication, ie; a tolerance of +/- 1/8” on an IG that uses two lites of 1/4” glass. These same tolerances are in effect in the event of shifted or offset lites, ie, an IG using 1/8” glass will not be offset by more than 1/16”.

Clearvue Insulating Glass assumes no responsibility for, and this warranty shall not apply to situations listed below:

- A) Glass distortion or breakage;
- B) Units installed in high humidity areas such as, but not limited to, greenhouses and swimming pool enclosures;
- C) Units damaged in handling or installation after the customer has been in possession of the glass upon leaving Clearvue’s operating location in the case of customer pick up, or our driver(s) leaving a delivery site;
- D) Units not installed in accordance with Clearvue’s published instructions;
- E) Units larger in size than Clearvue’s published limits on warranty coverage.
- F) Installation of the unit in sloped glazing,
- G) Units subjected to abnormal or irregular stresses resulting from localized applications of heat, excessive vibration such as, but not limited to, airport structures and movement of building on foundations;
- H) Glazing with materials which are not compatible or which do not remain resilient for the life of the warranty;
- I) Units that have been altered in any way after manufacture inside of Clearvue’s manufacturing location(s), including but not limited to, the application of any type of external coating or film to the glass surface;
- J) Units installed in any glazing system in which improper sealing of the system during the warranty period results in exposure of the edge sealants of the unit to standing water or high water vapor, or to ultra violet rays of sunlight.
- K) This warranty will not stand in cases of Acts of God such as, but not limited to, earthquakes, floods, hurricanes, or any other weather related occurrence.

Our maximum liability under the terms of this warranty shall be to replace the original unit(s) at no additional cost. Clearvue is in no way responsible or to be legally held liable for situations such as, but not limited to, labor or material costs incurred to replace the defective product by the buyer or another third party.

This ten (10) year warranty is issued only to the original purchaser of the glass. Any replacement lites or units of the original order will not incur a new ten year warranty cycle. They will be governed by the same time period warranty as the original purchase.

This warranty will be null and void in the event that the product has not been paid in full within the agreed upon terms of sale.

Clearvue reserves the right to visit any jobsite or installation site to inspect any and all claims for warranty. Removing, modifying, or changing any variables of the installation before express written consent from Clearvue can result in this limited warranty being null and void. Clearvue reserves the right and will almost always ask for the defective product to be brought back to our operational building for inspection prior to issuing potential credit.

Clearvue makes no other guarantee or warranty other than those expressly stated above in this limited warranty.

Clearvue Insulating Glass **Glass Lite Limited Warranty**

According to the terms and conditions set below, Clearvue Insulating Glass (“Clearvue”) warrants that any and all single glass lites will not have defects, in accordance and governed by ANSI/ASTM, in which for the sake of brevity in this document, can be mostly translated to viewing defects or imperfections from the distance of ten (10) feet.

This limited warranty extends a period of 24 hours after delivery, or customer pickup. Defects or imperfections that are attempted to be claimed must be reported and brought to Clearvue’s attention, in written form, within this time period in order to be eligible for consideration.

Clearvue in no way, shape, or form is liable for any damage or breakage that occurs by anyone other than its own employees, within Clearvue’s operating premise(s).

Our maximum liability under the terms of this warranty shall be to replace the original lite(s) at no additional cost. Clearvue is in no way responsible or to be legally held liable for

situations such as, but not limited to, labor or material costs incurred to replace the defective product by the buyer or another third party.

Clearvue makes no other guarantee or warranty other than those expressly stated above in this limited warranty.

Clearvue's Glazing Instructions

- Openings must be square, in plane, and adequate to support the weight of the unit or lite.
 - Units must have edge clearances and should be able to literally float in openings, a suggested 1/8" to 1/4" depending on the size of the unit.
 - All sash corner joints must be water tight and sill weeped to the outdoors, equivalent to three 3/8" weep holes per sill.
 - Units must be set on two rubber or like material 3" to 4" long and 1/8" wider than the unit, located 1/4" of the width from each end of the unit.
 - Units must have edge coverage of 5/8" to protect unit sealant from the ultra-violet rays of the sun.
 - Glazing materials should be resilient, non hardening, and compatible. Oil based compounds are not to be used under any circumstances.
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Should you have any other questions or concerns regarding the above listed directions and stated policies, please contact us at (877)-404-1444 or email at clearvueig@gmail.com.